CALLING FEATURES & DIALING RULES

CODE	DESCRIPTION	INSTRUCTIONS
*36	Voicemail	See below for supported voicemail features
*43	Call Waiting Enable	Enables Call Waiting for all future calls
*44	Call Waiting Disable	Disables Call Waiting for all future calls
*48	Anonymous Call Reject Enable	Reject all calls from anonymous numbers
*49	Anonymous Call Reject Disable	All calls from anonymous numbers
*59	Specific Caller Allow	Remove a phone number from your blocked-caller list
*60	Specific Caller Block	Block calls from a specific phone number
*63	Specific Caller Forward Enable	Forward all calls from a specific phone number
*65	Enable User Caller ID Next Call	If Caller ID is disabled, use this to turn on the Caller ID on the next call made
*67	Block User Caller ID Next Call	If caller ID is enabled, use this to turn off the Caller ID on the next call made
*69	Call Return	Calls the last inbound caller
*70	Disable User Call Waiting Next Call	Turns off Call Waiting during the next call made.
*72	Call Forwarding	Will forward all future calls to the desired number
*78	Do Not Disturb Enable	Sends all incoming calls to the unanswered failover (voicemail, forward to another number, busy signal)
*79	Do Not Disturb Disable	Turns off Do Not Disturb
*99	Call Forwarding – No Answer	Will forward calls to a desired number when call is unanswered.

VOICEMAIL GUIDE

Access Your Voicemail

1. Dial *36 from the phone that is connected to your account.
2. Enter your 4-digit PIN, followed by the # (pound) sign.
   * Your default PIN is 1234
3. To listen to messages   - Press 1
   * Skip message   - Press 1
   * Save message   - Press 2
   * Erase message   - Press 3
   * Repeat message   - Press 9
   * Exit menu   - Press 0

Remote Access to Voicemail

1 .Dial your 10-digit phone number.
2. When you hear your voicemail greeting, press the # (pound) sign.
3. Enter your 4-digit PIN followed by #.

Personalize Your Voicemail

1. Dial *36 from the phone that is connected to your account.
2. Enter your 4-digit PIN, followed by #.
3. Press 8 to access your personal options, including the following:
   * Change your PIN   - Press 1
   * Personalize your greeting   - Press 2
   * Record your personal name   - Press 3
   * Call Forwarding   - Press 5
   * Set call screening forwarding number   - Press 6
   * Repeat personal options   - Press 9
   * Exit the menu   - Press 0

For Technical Support Please Call 479.684.4900